



**STATEMENT OF PROCEEDINGS
FOR THE REGULAR MEETING OF THE
LOS ANGELES COUNTY COMMISSION ON
DISABILITIES**

**500 WEST TEMPLE STREET, ROOM 374A
LOS ANGELES, CALIFORNIA 90012**

Wednesday, August 17, 2011

1:00 PM

Launch link to view the unofficial transcript of the August 17, 2011 meeting.
(11-3849)

Attachments: [SUPPORTING DOCUMENT](#)

ROLL CALL

Present: President Troost, Vice President Neal, 2nd Vice President
James, Commissioner Weller, Commissioner Miller,
Commissioner Teran, Commissioner Wright, Commissioner
Chang and Commissioner Reitnouer

Absent: Commissioner Welt Narro

Excused: Commissioner Gureckas and Commissioner Mustelier-Parrish

I. ADMINISTRATIVE MATTERS

1. Call to Order by President Troost. (11-3552)

The meeting was called to order by President Troost at 1:13 p.m.

2. Approval of Minutes from the meeting of July 20, 2011. (11-3553)

**On motion of Commissioner James, seconded by Commissioner Neal with
Commissioner Weller abstaining, the item was approved.**

Attachments: [SUPPORTING DOCUMENTS](#)

3. Approval of cost for 2011 Access Awards Luncheon photographer in the amount not to exceed \$500. (11-3661)

Commissioner Neal made a motion to amend the Awards Luncheon photographer cost not to exceed \$700 per year. After discussion, on motion of Commissioner James, seconded by Commissioner Neal, the item was approved unanimously as amended.

II. SET MATTERS

4. **SET ITEM 1:15 P.M.**

Installation of Commission on Disabilities 2011-2012 Treasurer, Kecia B Weller. (11-3659)

Rhonda Rangel, Commission Staff, administered the Oath of Office to Kecia B. Weller elected as Treasurer for Commission on Disabilities for 2011-2012.

5. **SET ITEM 1:30 P.M.**

Discussion and approval to recognize the Independent Living Centers within Los Angeles County and include to the proclamation to the Board of Supervisors declaring October as Disabilities Awareness / Independent Living Month. (11-3719)

This item was continued without discussion to the meeting of September 21, 2011.

6. **SET ITEM 1:45 P.M.**

Overview presentation by Access Services Representative, Ngan Adams, Access IT Administrator on the 511 Program. (11-3569)

Ngan Adams of Access Services and Mauro Atreaga, of Los Angeles County Service Authority for Freeway Emergencies (LA SAFE), gave an overview presentation on the 511 Program. In order to meet the growing needs for mobility and accessibility information for Access stakeholders, Access Services is partnering with LA SAFE and the LACMTA for 511 Traveler Information Services. The four options of this project are estimated to be completed in 12 weeks for the website and 16 weeks for the Interactive Voice Response segment of the 511 phone system. Access believes that partnering with 511 will enable our stakeholders to have more options.

There are currently four options: (1) Access Services Area Query where customers can enter an address and the system will state whether the address is within Access Services service area or not; (2) Local Transit Options where we have information about the entire local transit providers on their website; (3) A Free-Fair Trip Planner, similar to the trip planner now, you can type in the destination and arrival; and, it will give you an option of which public transit provider, you can go on and use it for free using your Access ID card; and (4) a feedback option where you can leave a message to Access Services to complain about a trip query, and will be sent to the Access Support Center for process.

Ms. Adams, Mr. Arteaga and Ms. Gogreve responded to questions posed by the Commission after the presentation. The report was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

III. REPORTS

7. President's report as submitted for the month of August 2011. (11-3557)

Commissioners Chang, Wright and Teran joined the meeting during President Troost's report.

Commissioner Miller requested an elaboration of the goals and responsibilities of each Committee to seek a better understanding of the Commission goals.

As past President, Commissioner Neal gave a brief history of the four Committees that the Commission has: Transportation, Community Services, Events and Education. The Transportation and Community Services Committees were established to respond to concerns brought before the Commission regarding transportation and services provided for the disabled community. Those issues were discussed and if the Commission deemed it necessary, speakers are brought before the Commission to further address constituent concerns and provide further clarity. The Events Committee works on the planning of the annual Access Awards luncheon, the installation of officers and the annual open house event. This Committee was initially established to try to revamp the Access Awards Luncheon as it was not generating the revenue that the Commission had hoped. The Education Committee is chaired by President Troost, of which profits from the Access Awards Luncheon is allocated for educational scholarships for disabled students. Commissioner Neal added she would be willing to chair these committees in the interim, until such time another Commissioner was to volunteer to chair.

President Troost elaborated on the Education Committee. The Committee assisted with the Bernard Siegel/Bill Tainter Scholarship program. There are no issues currently being discussed. He added Dr. Jose Rivera was the County Liaison for the Los Angeles County Office of Education.

During discussion, Commissioner Reitnouer volunteered to chair the Transportation Committee. Commissioner James volunteered to chair the Education and Events Committees. Commissioner Neal will speak to both of them further and provide them with an update for each Committee to help with the transition.

After discussion, President Troost asked staff to report back at the next meeting to discuss ways to conduct Committee Meetings via teleconferencing to possibly increase attendance/involvement of Commissioners.

His report was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

8. Events Committee Report for the month of August. (11-3559)

Commissioner Neal referred to her supporting document and gave a brief report of updates regarding this year's Access Awards Luncheon.

After discussion, her report was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

9. Summary Monthly Report by Giovanna Gogreve and Louis Burns of Access Services. (11-3561)

Ms. Gogreve and Mr. Burns addressed the Free-Fare Ridership Program coming out of Metrolink in the Antelope Valley and elaborated on the Tap Card Program. Access understands that there are going to be some issues that will need to be addressed. However, many of the calls are being handled through their Customer Service Center. They will report back to the Commission as it progresses. After their report, they responded to questions posed by the Commission. The verbal report was received and filed.

10. Summary Report by Chip Hazen, ADA Compliance Officer for Los Angeles County Transportation Authority (METRO). (11-3565)

Mr. Hazen introduced his intern, Naomy Villar from University High School, who will be assisting him for the summer. He presented his verbal report of the Tap Card Program and shared that Metro feels the program was needed in Los Angeles County because it gives riders the opportunity to have one system that pays for different transit programs. Instead of having to carry around lots of coins, a rider will only have to carry around a card. Metro Deputy Sheriff is currently researching any type of fraud associated with the Tap Card. Mr. Hazen explained that it is difficult for Metro operators to spot any fraudulent cards when many people are simultaneously getting on the bus and Metro is aware that there are many fraudulent cards being used. Metro is hopeful that the Tap Card will alleviate the problem. He also added that the fare gates will be replaced at several stations. He did not have a timetable of when the stations will re-open. Mr. Hazen asked the disabled community to assist him in utilizing the new gates at those stations and stated that it is important to know what the problems are in regards to accessibility.

He responded to questions posed by the Commission and his report was received.

IV. MISCELLANEOUS

11. Commissioner announcements. (11-3568)

Ms. Rangel announced that Angela Davis, Chief Executive Office was unable to attend the meeting and will submit a report for the September meeting. In addition, Kurt Hagen, Access Board Member, was in attendance, reported that the Access Board did not have a meeting in August. Mr. Hagen will submit a report next month.

Commissioner Neal shared an advertisement placed by Project Angel Food and stated that they are now delivering frozen meals instead of hot meals to clients despite the fact that they are holding large fundraisers. She was also interested in finding out more about the captioning provided on public television because the levels of service vary significantly on each network.

12. Matters Not Posted

Matters not on the posted agenda, to be discussed and (if requested) placed on the agenda for action at a future meeting of the Committee, or matters requiring immediate action because of an emergency situation or where the need to take action arose subsequent to the posting of the agenda.

- 12A.** Recommendation as submitted by President Troost: Report back from the City of Los Angeles Parking Department to talk about services and how the County and City can work together in addressing parking issues (11-1761)

By Common Consent this item was approved.

- 12B.** Recommendation as submitted by President Troost: Discussion on ways for possible teleconference meetings with Ordinance information on Committees. (11-3852)

By Common Consent this item was approved.

- 12C.** Recommendation as requested by Commissioners Neal and Teran: Staff to research and report back on certifications/requirements on Service Animals and report back at a future meeting. (11-3858)

By Common Consent this item was approved.

Attachments: [SUPPORTING DOCUMENT](#)

Public Comment

- 13.** Opportunity for members of the public to address the Commission on items of interest that are within the jurisdiction of the Commission. (11-3554)

Sawako Nitao, Sandra Clayton, Robert Coto, Chantel Rolison and Maria Tan addressed the Commission.

Adjournment

- 14.** Adjournment for the meeting of August 17, 2011. (11-3555)

The meeting was adjourned at 3:20 p.m.